

Marco Häfner

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Portfolio page: www.marcohaefner.de



SKILLS

Key Skills

- Trained and experienced in agile project management and project lead for enterprise and small scale projects
- Experience in developing open source projects as well as programming knowledge frontend and backend web technologies
- Excellent teamplayer and teamleader
- Very skilled in giving presentations, experienced in customer care and consulting techniques
- Ease and curiosity in acquiring new knowledge and skills

Admin

- Redmine (very good)
- Linux (good)
- Libre/ MS Office (good)
- MS Project (good)

Frontend

- HTML (very good)
- CSS, Sass (good)
- JavaScript, Angular (good)
- jQuery (good)

Backend

- MySQL (very good)
- Laravel (good)
- PHP (good)
- Symfony (basic)

Language - Native German, fluent English, beginner Spanish

Personal Interests - Dancing Salsa, improv theatre, improv hiking, table-tennis, archery,

WORK EXPERIENCE

Head of Development CiviCRM, Greenpeace CEE (Vienna)

February 2017 - present

Achievements

- Implementing a Corona response programme to cover 80% of the losses in fundraising dept. due to lockdown limitations
- Replacing the old SupporterCare Lotus Domino email system with a CRM integrated solution
- Increasing fundraising efficiency and flexibility by implementing the open source system CiviCRM in Austria, Hungary, Poland, Croatia, Slovenia, Romania, Bulgaria 2017-2018
- Transferring the license budget for old CRM system fully to an active development budget
- Restructuring and training my developer team (switch to inhouse software development)
- Establishing and testing new ways of leading within my department (SCRUM, Holacracy, Radical Candor)

Project Lead/ Manager Database and Fundraising, Greenpeace CEE (Vienna)

January 2011 - January 2017

Working with integrated CRMs and administering and implementing fundraising concepts to make the daily business more efficient and more professional

Achievements

- Implementation of agile project management and ticketing system (Redmine)
- Evaluation and prototyping for new CRM system for Greenpeace 2015
- Support of the 2011 migration to a proprietary CRM system

Internship, Greenpeace CEE (Vienna, Austria)

August 2010 - December 2010

Project Manager for the CRM migration and support for the Campaigning department (Jurrien Westerhof)

Freelancer in Andalusia (Alhaurin el Grande, Alcala de los Gazules, Spain)

March 2010 - June 2010

Web design, system administrator

Dance Instructor (Cottbus, Germany)

August 2007 - February 2010

Taught Salsa advanced dancing classes at the university in German and English language

Internship, Belfast Exposed Photography (Northern Ireland)

March 2008 - May 2008

Surveillance and enhancement of intranet, preparation of exhibitions and workshops

Tutor, Chair of Industrial Sociology (Cottbus, Germany)

March 2008 - May 2008

IT admin, IT Hardware procurement, tutoring

EDUCATION**Full Stack Web Developer Bootcamp, CodeFactory (Vienna)**

Diploma with summa cum laude

September 2018 - December 2018

Focus on frontend and backend web development

Technische Universität (Cottbus, Germany)

BA in Culture and Technology (interdisciplinary course)

February 2010

Focus on linguistics and sociology, technical branch: computer science

Technische Universität (Cottbus, Germany)

BSc Media and Computer Science

August 2005

Focus on computer engineering

ADDITIONAL EDUCATION**Online Education:**

- Laravel (2019)
- Web Developer Bootcamp PHP (2018)
- Angular 7 (2018)

Others:

- EU Learning Lab – Future Leadership Programme (2019, Vienna)
- MS-Project (2014, Vienna)
- Moderation and presentation (2013, Vienna)
- Systemic Consulting (2012-2013, Vienna)
- Project Management – GPAD (2012, Vienna)